

IMPORTANT NOTICE

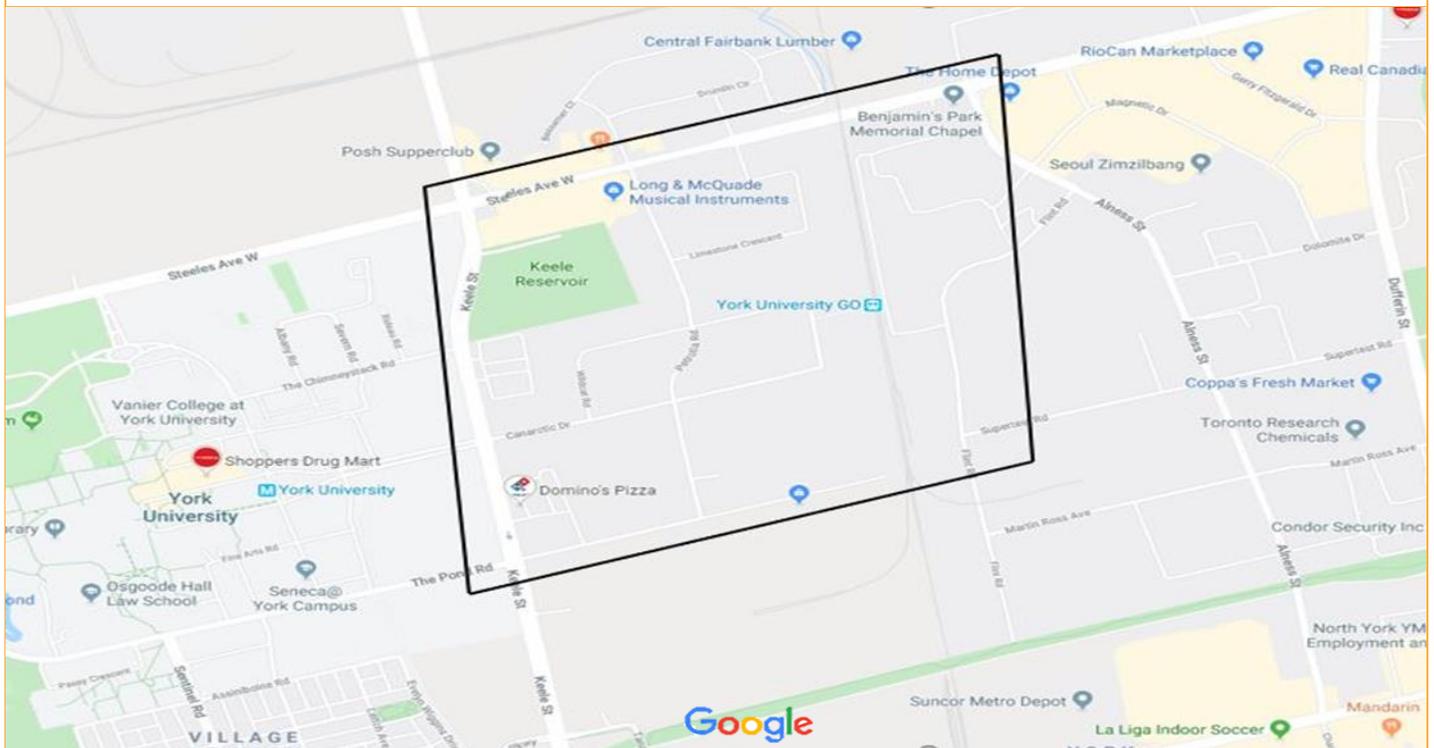
PROJECT: Canarctic Drive Phase 3 Electrical	PROJECT INFORMATION #: W16075	
WARD: 6 – York Centre	ACTIVITY: Underground Electrical Upgrade	EXPECTED PROJECT TIMELINE: *REVISED* November 2020 - December 2021

COVID-19 UPDATE: At Toronto Hydro, we take pride in powering our city and are committed to maintaining a safe and reliable distribution system during this unprecedented time. Along with other utilities, we've been designated an essential workplace by the provincial government, in recognition of the critical work needed to continue safely powering our city's homes and businesses – today, tomorrow and in the months ahead. If you come across one of our crews working in your community, please practise physical distancing and avoid approaching them directly in order to ensure your safety and theirs. For more information on how we are responding to COVID-19, please visit www.torontohydro.com/covid-19.

SCOPE: Please be advised that **Toronto Hydro** is planning to rebuild the aging underground electrical system in your community to help improve service reliability. The rebuild includes **the replacement of existing electrical cables and transformers** within the city-owned property near your lot.

WORK AREA:

The project area includes Steeles Avenue (**North**), Flint Road (**East**), The Pond Road (**South**) and Keele Street (**West**).



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NEED MORE INFORMATION?

If you have any questions about the upcoming work, please contact our Customer Operations Team, and quote Project Information # **W16075**.

CUSTOMER OPERATIONS REPRESENTATIVE: Shannon Jackson

GENERAL INQUIRIES: 416-542-3366

EMAIL: capitalprojects@torontohydro.com

WEBSITE: torontohydro.com/project-map

Thank you for your patience and cooperation as we work to improve service reliability in your neighbourhood.

INVESTING IN YOUR NEIGHBOURHOOD

WHAT TO EXPECT

You may experience dust, noise and other inconveniences as a result of the work for this project. We will make efforts to reduce the impacts to you. Your patience is appreciated.

PROJECT STAGES

	<p>1. Design</p> <p>The design stage is when technical staff plan on how to get the new power supply to your home or business.</p>
	<p>2. Electrical</p> <p>The electrical stage is when crews switch over from the old to new wire system.</p>

WORK DETAILS

	<p>Work hours</p> <ul style="list-style-type: none"> • Generally, work on this project will take place Monday to Friday, between 7 a.m. and 7 p.m. Weekend work may occur.
	<p>Road and sidewalk access</p> <ul style="list-style-type: none"> • In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work area • In the event of any parking restrictions, advance notice will be provided
	<p>Possible power outages</p> <ul style="list-style-type: none"> • Throughout this project, planned power outages may be necessary to switch from the old to the new electrical system • We intend to provide you with advance notice of these outages

SAFETY TIPS

Public safety is a top priority for us. We ask that you are careful around construction areas.

	<p>Always . . .</p> <ul style="list-style-type: none"> • Be alert around construction sites and never enter an area marked by fences or safety cones • Be visible at all times and make eye contact with people operating equipment • Be aware of your surroundings and avoid distractions like using your cell phone • Follow all safety signage, even if there are no construction workers around • Walk on the sidewalk or designated walkway • Ask for assistance to walk around the construction area if you feel you're unable or uncomfortable • Watch your step! Always be prepared for unexpected hazards • Report anything that looks dangerous to a construction site worker, or call 416-542-8000
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